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DATE: 24/10/2023

Top Tier Autos LTD

Address: UNIT E, FINNEY LANE, HEALD GREEN, CHESHIRE
Postcode: SK83QH

TERMS AND CONDITIONS

The following terms and conditions apply to the sale of vehicles made by Top Tier Autos Ltd. By purchasing a vehicle from us, whether in person, online or from distance, you agree to be bound by these terms.

1. All vehicles are sold as described. We take reasonable care to ensure that all details, descriptions and prices are accurate, but they are subject to change at any time without notice.
2. Mileage may vary slightly from the advertised amount due to movement.
3. You are encouraged to inspect, and test drive any vehicle prior to purchase.
4. It's your responsibility to ensure the vehicle is suitable for your needs before completing a purchase.
5. All prices are in GBP. Full payment must be received before the car is released. We accept bank transfer, cash within legal limits, debit cards and credit cards. We only accept small card payments over the phone or chip and pin in person.
6. Any try for a chargeback with the vehicle not in our position will be dealt with as fraud and will be reported accordingly to the police.
7. We require from the buyer to sign the invoice and by doing so and making a full payment then they have agreed to the car conditions that were apparent at the time of delivery and signature.
8. A non-refundable deposit maybe required to reserve a vehicle.
9. Finance is provided by third party lenders. We are not responsible for any agreement made between you and the finance provider.

10. Collection and delivery options will be discussed at the time of sale.

Delivery charges may apply. Delivery times are estimate and delays may occur.

11. Part exchange vehicles: if you are part exchanging a vehicle you are confirming that you are the legal owner, there is no undisclosed finance and that the information provided are true and accurate. We reserve the right to adjust the value of the vehicle if the condition differs from your description.

All part exchange vehicle is SOLD AS SEEN.

12. We offer warranties on some cars, but all cars are sold as seen if no warranty is documented on your sales invoice.

13. Once an invoice is signed and the car is tested and paid for accordingly, the sale will be non-refundable except if it was a major fault that wasn't clear at the point of sale or was a major fault such as gearbox or engine failure that happened within a month of purchase.

14. For vehicles sold online or at distance consumers may have 14 days cooling off period under the consumer contracts regulations but this applies only if the customer hasn't tested and inspected the car before full payment and didn't sign the invoice accordingly.

15. Used cars may show signs of wear due to the age and usage of the car. Any bodywork and cosmetic issues are considered accepted once the car is inspected and the invoice is signed.

16. Legal ownership of the vehicle is passed to you only once full payment is made and cleared. Until then it's owned by Top Tier Autos LTD.

17. All Repairs accepted by Top Tier Autos LTD must return to our garage, we do not accept 3rd part repairs from independent or main dealer garages.

18. We aim to provide a high level of service. If you are dissatisfied, please contact us if we can't resolve the issue you may refer to the Ombudsman or another approved alternative.

19. Any dispute will be subject to the exclusive jurisdiction of England and Wales.

Registered Company Number 15231963 | VAT Registration Number 459079844
Registered Office 98 Whitby Road, Ellesmere Port, United Kingdom, CH65 0AB.